

Our Mission

*Our purpose is to fit ourselves to*

*be of maximum service to seniors that*

*want to remain in their homes.*

“The Help at Home Way”

❖ *Professionalism*— Our clients see me as a true professional because I dress professionally and wear my badge to every shift. I always seek after knowledge and training that promotes confidence. I maintain professional boundaries. I use clear and open communication with our clients and all team members.

❖ *Consistency*— I am always on time and ready to work. I always follow the care plan with exactness and give every client the same high level of care they deserve. The clients' homes always look better when I leave than when I arrived. I accurately document after every shift.

❖ *Integrity*— Our clients never question my honesty. I focus on our clients' needs and use my time wisely during my shifts. I keep all client information confidential. I never take advantage of our clients' vulnerability or kindness in any way.

❖ *Compassion*—I show genuine interest in each client. I am kind and polite. I care for our clients the way that I would want my own loved one to be cared for. I always put our clients’ interests above my own. I treat our clients with dignity and respect. I seek out ways to "go the extra mile" to make our clients' lives easier and happier.   
  
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